1	BILL LOCKYER		
2	Senior Assistant Attorney General ALBERT NORMAN SHELDEN Supervising Deputy Attorney General IAN K. SWEEDLER Deputy Attorney General State Bar No. 169969 455 Golden Gate Avenue, Suite 11000 San Francisco, CA 94102-7004 Telephone: (415) 703-5597		
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8	Attorneys for Plaintiff, The People of the State of California		
9	IN THE UNITED STATES DISTRICT COURT		
	FOR THE NORTHERN DISTRICT OF CALIFORNIA		
10	FOR THE NORTHERN DISTRI	CI OF CALIFORNIA	
11	December of the Change California		
12	People of the State of California,	Case No. C-03-4948 JSW	
13	Plaintiff,	FIRST AMENDED COMPLAINT	
14	v.	FOR INJUNCTION, CIVIL PENALTIES AND DAMAGES	
15	American Home Craft, Inc., Bradley Alan Smith and Brent Frenchak,		
16	Defendants.		
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18			
19	1. Plaintiff, the People of the State of California, by its attorney Bill Lockyer, Attorney		
20	General of the State of California, brings this action pursuant to the Telephone Consumer Protection		
21	Act, 47 U.S.C. § 227 ("TCPA"), alleging that American Home Craft, Inc. ("AHC"), Bradley Alan		
22	Smith ("Smith") and Brent Frenchak ("Frenchak) (collectively, "Defendants") are violating the		
23	TCPA. Plaintiff seeks a permanent injunction, damages, and other relief, based upon Defendants'		
24	violation of the TCPA by causing telemarketing calls to be placed to telephone numbers listed on		
25	the Do Not Call Registry ("Registry") maintained by the Federal Trade Commission, and by failing		
26	to record and comply with consumers' requests not to be called by AHC.		
27	2. Plaintiff, as part of the same case or controversy, also brings this action pursuant to		
28	California Business & Professions Code § 17200, alleging that Defendants have violated such state		

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law. Plaintiff seeks a permanent injunction, civil penalties, and other relief, based upon Defendants' violation of Section 17200 by placing telemarketing calls to telephone numbers listed on the Registry, and by failing to record and comply with consumers' requests not to be called by AHC.

JURISDICTION AND VENUE

- This court has jurisdiction over this matter pursuant to 28 U.S.C. §§ 1331 and 1337(a) and 47 U.S.C. § 227(f)(2), and it also has supplemental jurisdiction over the state law claim pursuant to 28 U.S.C. § 1367.
- 4. Venue in this matter is proper in this judicial district pursuant to 28 U.S.C. § 1391(b), in that defendant AHC has its principal place of business in this judicial district, all defendants reside in California, and a substantial part of the events or omissions giving rise to the claim occurred in this judicial district. Venue is proper in this judicial district pursuant to 47 U.S.C. § 227(f)(4), in that all defendants transact business in this district and violations of the TCPA and the California statues are occurring in this district.

INTRADISTRICT ASSIGNMENT

5. The claims are based on violations that occurred in San Mateo County and elsewhere in the State of California.

PARTIES

- 6. Plaintiff, by and through its attorney, Bill Lockyer, Attorney General of the State of California, is authorized by 47 U.S.C. § 227(f)(1) to file actions in federal district court to enjoin violations and enforce compliance with the TCPA, and the regulations issued pursuant to the TCPA, on behalf of residents of the State of California and to obtain actual damages or damages of \$500 for each violation and up to treble that amount for each violation committed willfully or knowingly.
- Plaintiff, by and through its attorney Bill Lockyer, Attorney General of the State of California, is authorized by California Business & Professions Code § 17204 to obtain injunctive relief to halt violations of and enforce compliance with California Business & Professions Code § 17200. Section 17206 of the California Business & Professions Code further authorizes Plaintiff to seek civil penalties for violations of Section 17200.

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in full.

17. Defendants have had a practice of violating 47 C.F.R. § 64.1200(d) (as amended by *Rules and Regulations Implementing the Telephone Consumer Protection Act (TCPA) of 1991*, 68 Fed. Reg. 44,144 (July 15, 2003)), and its predecessor, 47 C.F.R. § 64.1200(e)(2) (2002), by causing telephone solicitation calls to be made to residential telephone subscribers in California without first instituting procedures for maintaining a list of persons who do not wish to receive telephone solicitations made by or on behalf of that AHC. Defendants also caused telephone solicitation calls to be made to residential telephone subscribers in California after those subscribers had requested not to receive future telephone solicitations from AHC.

18. Defendants' violations are willful and knowing.

COUNT III

- 19. Paragraphs 1 through 18 are incorporated by reference herein as though set forth in full.
- 20. Defendants have engaged in unfair competition as defined in California Business & Professions Code § 17200. Such acts of unfair competition include, but are not limited to, violation of 47 C.F.R. § 64.1200(c)(2) & (d) (as amended by *Rules and Regulations*Implementing the Telephone Consumer Protection Act (TCPA) of 1991, 68 Fed. Reg. 44,144

 (July 15, 2003)) and 47 C.F.R. § 64.1200(e)(2) (2002), as set forth in paragraphs 14 and 17 of this complaint, which paragraphs are incorporated herein as though set forth in full.

REMEDIES

- 21. The TCPA empowers this Court to grant to Plaintiff, in an action brought by the Attorney General of the State California, injunctive and other relief, and to award \$500 for each violation. Furthermore, if this Court finds that a defendant willfully or knowingly violated the TCPA or regulations promulgated pursuant to the TCPA, the Court may, in its discretion, increase the monetary award by up to three times the amount.
- 22. California Business & Professions Code § 17203 provides that the Attorney General may seek and the Court may make such orders or judgments permanently restraining and enjoining Defendants, their successors, agents, representatives, employees, and all other persons who act under, by, through, or on behalf of any of them, or any of them, from engaging

1	E. Assess against Defendants, jointly and severally, all costs incurred by		
2	Plaintiff, as well as such other and additional relief as the Court may		
3	determine to be just and proper.		
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5	Dated: December 18, 2003		
6	Respectfully submitted,		
7	BILL LOCKYER Attorney General of the State of California		
8	HERSCHEL ELKINS Senior Assistant Attorney General		
9	ALBERT NORMAN SHELDEN		
10	Supervising Deputy Attorney General		
11	/s/ Ian K. Sweedler		
12	IAN K. SWEEDLER Deputy Attorney General		
13	Deputy Attorney General Attorneys for Plaintiff,		
14	The People of the State of California		
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	First Amended Complaint for Injunction, Civil Penalties and Damages		