



FIREARMS DIVISION
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Dear California Firearm Dealers

RE: Telephonic DROS Transfers

The Department of Justice, Firearms Division is pleased to announce the completion of the final deployment of the DROS Internet computer systems. All dealers have had time to complete setup and testing of their computer systems. Therefore, effective July 1, 2003, the DROS Service Center will no longer accept DROS transactions via the telephone unless a specific computer problem is reported and the dealer has been assigned a Trouble Ticket by the DROS Service Center. Penal Code section 12076(a)(3) mandates that as of January 1, 2003, electronic transfer shall be the exclusive means by which DROS information is transmitted to the department. Please continue to utilize the DROS Service Center at (800) 974-3767, as a resource for computer problems that relate to the DROS entry system.

Additionally, dealers that wish to dispose of any computer that has been used for DROS entry must be cautious not to distribute personal information regarding purchasers. All DROS and related information must be deleted from any computer system that is sold/traded or otherwise relinquished. Individuals that release confidential information may be subject to civil and/or criminal sanctions. Any dealer that is still in possession of a Monorail Computer System or other MCI issued non-Internet point of sale system for submission of Dealer's Record of Sale (DROS) information, must make arrangements for return of the system by calling the DROS Service Center for instructions. Unlike the Internet systems that have been recently deployed, the Monorail systems are the property of WorldCom, and must be returned. Any dealer selling a Monorail system may be held financially responsible for the equipment.

If you have questions regarding this announcement, please contact the Firearms Division at (916) 263-4887.

A handwritten signature in black ink, appearing to read "Dennis C. Hilburn".

DENNIS C. HILBURN, Manager
Firearms Special Services Section

For **BILL LOCKYER**
Attorney General